CENTER for Cross-Cultural Health

CULTURAL COMPETENCY COURSES

Race, Ethnicity and Language Data Collection Toolkit

Disparities in health outcomes related to race, ethnicity, primary language and ability are well documented.

Understanding the trends in disparities is only possible when accurate data about patients' race, language and ethnicity is available.

The collection of race, ethnicity and language data enables your organization to:

- Uncover and address the disparities that exist;
- Analyze and implement actions that reduce or eliminate the disparities that are found;
- Monitor improvements; and
- Better understand your patient populations.

The toolkits available to assist you in collecting race, ethnicity and language data are:

- **The Handbook on the Collection of Race/Ethnicity/Language Data in Medical Groups.** Produced by Minnesota Community Measurement (MNCN)
  This handbook defines the data elements and provides advice on issues related to implementation. MNCM recommends all medical groups consider implementing a collection system in 2009. Voluntary reporting of these data elements to MNCM begins in 2010 (2009 dates of service) via the direct data submission (DDS) process along with the clinical measures. These data will be required reporting in 2011 for 2010 dates of service.

- **HRET Disparities Toolkit: A toolkit for collecting Race, Ethnicity, and Primary Language Information from Patients.**
  This complete toolkit is available on the web and has specific recommendations as well as powerpoints for training staff.

CCCH…Providing Tools for Change

CCCH staff have the expertise and experience to work with you to implement each of the various toolkits available to help you begin-collecting race, ethnicity and language data on your patients. These toolkits are widely available, but our experience has shown that without skilled staff to help you through the process, efforts often stall.

Contact Sandra Eliason at Sandra.Eliason@crosshealth.org for more information.

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